

# RSE-E Series Soft Starter

## user's manual



Prior to use, please read this User's Manual carefully.

**CAUTION:** Please keep this User's Manual for future reference.

**RSE-E Serise Soft Starter**

# **User Manual**

**V25.01**

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# 1. Foreword

Thank you very much for purchasing our soft starter.

This user's manual provides the users with the instructions on the installation, parameter setting, error diagnosis, routine maintenance and necessary precautions. Please read the manual carefully before the installation of the product in order to ensure that it can be correctly installed and operated.

During this product updating period, some details may be changed without prior notice. If you want to get the latest information, please visit our website.

## 1.1 Precaution

- Must be installed by professional technicians.
- The specifications of the motor must match with the soft starter.
- Please be sure to read the operating instructions before installation.
- Prohibit to connect the capacitors in soft starter output terminal (U, V, W).
- The bare terminals must be wrapped by insulating tape after installation.
- No more than 6 loaded starts per hour.
- Input power must be cut off when equipment maintenance.

## 1.2 Check the delivery

Please check as the following steps after getting and unpacking device:

- (1) Check with the machine, the instruction manual, the product certification.
- (2) Check that the starter reference printed on the label is the same as that on the delivery note corresponding to the purchase order.
- (3) Remove the starter from its packaging and check that it has not been damaged in transit.

Please contact dealers or directly contact with the company if found problem, our professional staff is willing to serve for you.

# 2. Product description

## 2.1 Nameplate and Model designation

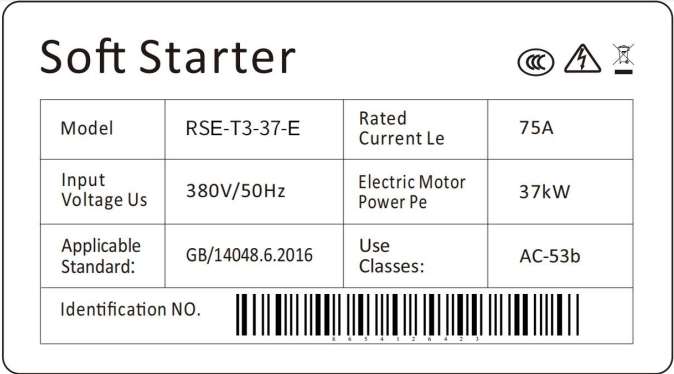


Figure 2.1 Nameplate

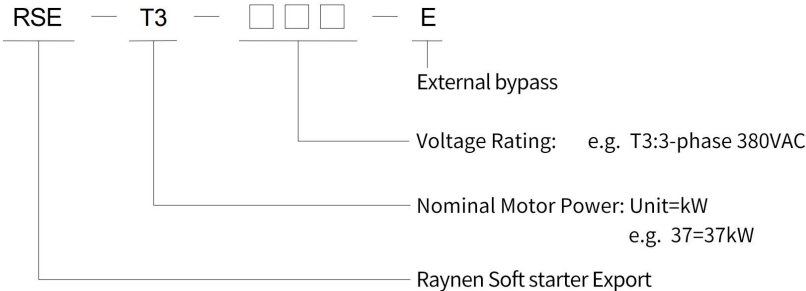


Figure 2.2 Model designation

## 2.2 model specifications

Table 2.1 Soft starter list (5.5KW-500KW)

| Soft starter model | Rated current (A) | Adaptive motor power (kW) |
|--------------------|-------------------|---------------------------|
| RSE-T3-5-E         | 11                | 5.5                       |
| RSE-T3-7-E         | 15                | 7.5                       |
| RSE-T3-11-E        | 23                | 11                        |
| RSE-T3-15-E        | 30                | 15                        |
| RSE-T3-18-E        | 37                | 18.5                      |
| RSE-T3-22-E        | 45                | 22                        |
| RSE-T3-30-E        | 60                | 30                        |
| RSE-T3-37-E        | 75                | 37                        |
| RSE-T3-45-E        | 90                | 45                        |
| RSE-T3-55-E        | 110               | 55                        |
| RSE-T3-75-E        | 150               | 75                        |
| RSE-T3-90-E        | 180               | 90                        |
| RSE-T3-115-E       | 230               | 115                       |
| RSE-T3-132-E       | 264               | 132                       |
| RSE-T3-160-E       | 320               | 160                       |
| RSE-T3-185-E       | 370               | 185                       |
| RSE-T3-200-E       | 400               | 200                       |
| RSE-T3-250-E       | 500               | 250                       |
| RSE-T3-280-E       | 560               | 280                       |
| RSE-T3-320-E       | 640               | 320                       |
| RSE-T3-400-E       | 800               | 400                       |
| RSE-T3-450-E       | 900               | 450                       |
| RSE-T3-500-E       | 1000              | 500                       |

## 2.3 The appearance and installation dimension★

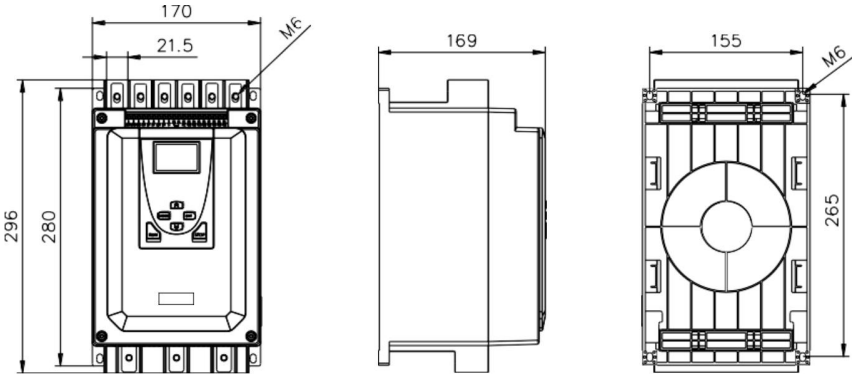


Figure 2.3 5kW~75kW (Units:mm)

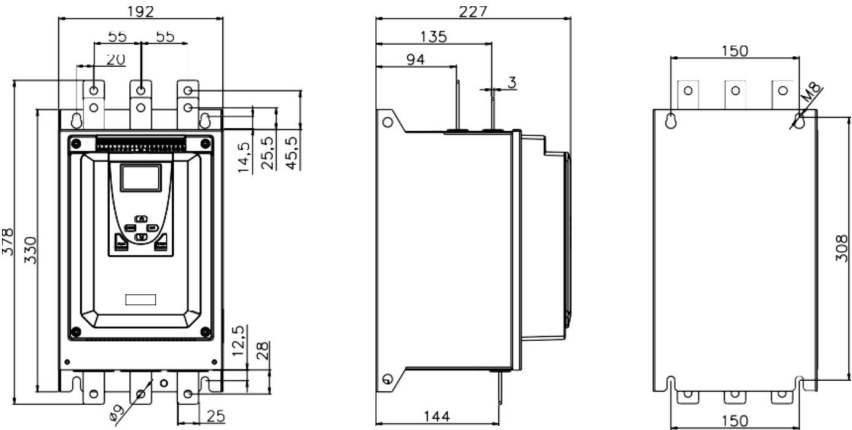


Figure 2.4 75kW~115kW (Units:mm)



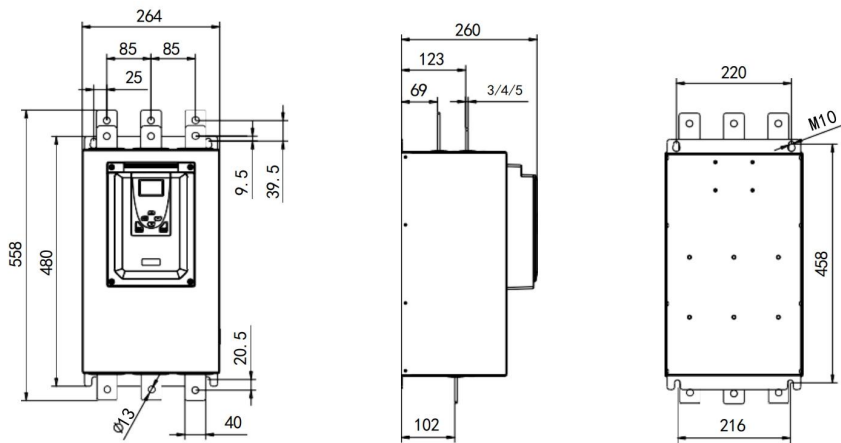


Figure 2.5 132kW~200kW (Units:mm)

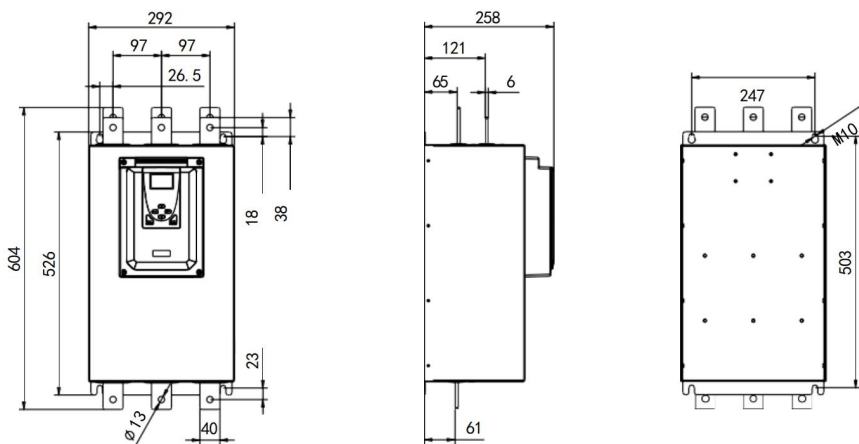


Figure 2.6 250kW~320kW (Units:mm)

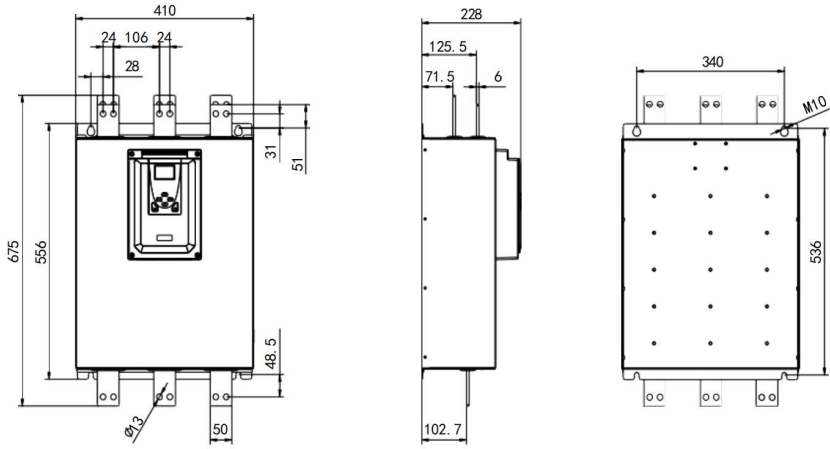
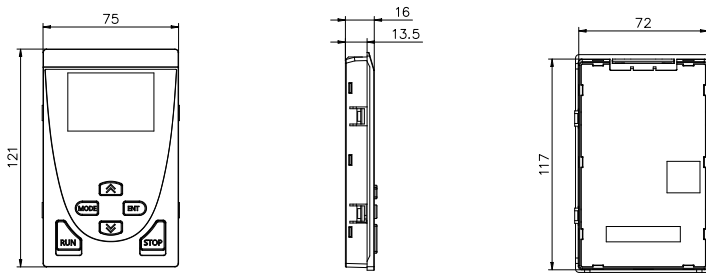
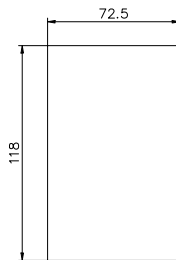


Figure 2.7 400kW~500kW (Units:mm)



(a) Control panel dimensions



(b) Cut-out dimensions

Figure 2.8 Control panel and Cut-out dimensions (Units:mm)

★**Note:** Correct dimensions depend on the actual model. All dimensions are subject to change without prior notice.

# 3. Installation and Connection

## 3.1 Installation

### 3.1.1 Environmental Conditions

Table 3.1 Environmental Specifications

| Description          | Specification  |
|----------------------|--|
| Power supply         | 3-phase 380VAC (-10% ~ +15%) , 50Hz  |
| Type of load         | 3-phase squirrel cage induction motor  |
| Start duty           | 3 x I <sub>N</sub> for 30 sec, 6 starts per hour (Standard Connection)   |
| Temperature          | Operating: 0 °C ~ 40 °C<br>Storage: -25 °C ~ 70 °C   |
| Humidity             | 0% to 93% non-condensing   |
| Altitude             | 1000m (3300ft) without derating  |
| Shock resistance     | 15g, 11ms  |
| Vibration resistance | below 0.5g   |
| Mounting mode        | Wall mount   |
| Cooling              | Natural convection   |
| Others               | Protected from rain, moisture and direct sun.<br>Free from metallic particles, conductive dust, and corrosive gas.<br>Free from Flammable or explosive material. |

### 3.1.2 Mounting

When drilling or punching holes in the enclosure, cover the electrical assembly to prevent metal filings from becoming lodged in areas which can cause clearance reduction or actually short out electronics. After work is complete, thoroughly clean the area and reinspect the unit for foreign material. Make sure there is sufficient clearance all around the unit for cooling, wiring and maintenance purposes. To maximize effective air flow and cooling, the unit must

be installed with its heat sink ribs oriented vertically and running parallel to the mounting surface.

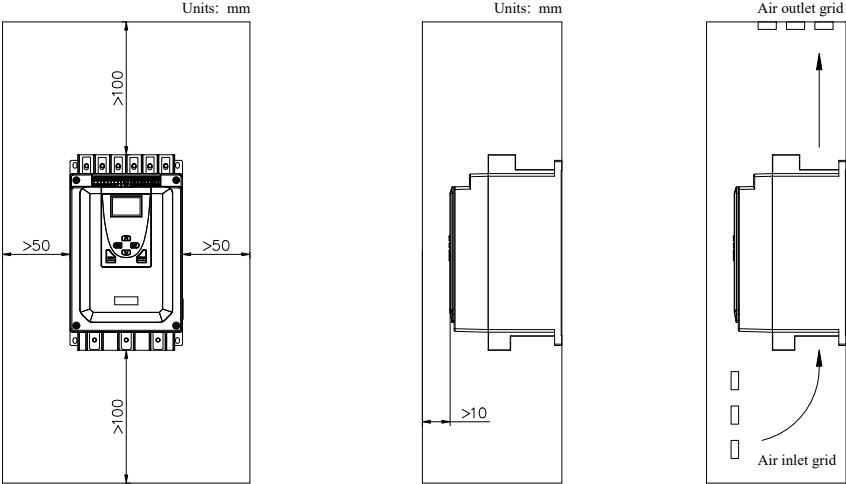


Figure 3.1 Mounting clearances

★Note: Do not install the unit close to, especially above, heating elements.

## 3.2 Wiring

When making power and control connections, the following should be observed:

- (1) Check that the motor and supply voltage correspond to the values on the rating plate of the soft starter.
- (2) Connect the incoming AC power wires from the power disconnect and/or protection devices to R, S and T terminals, and tighten each terminal. Never connect input AC power to the motor terminals U, V, or W.
- (3) Capacitors for power factor compensation are not permitted in between the Softstarter and the motor, because this can cause current peaks which can burn the thyristors in the Softstarter.
- (4) Do not apply voltage to the control input terminals. These terminals are active 12 V DC inputs and must be controlled with potential-free contacts.
- (5) All naked electric terminals must be wrapped with insulating tape.
- (6) Wiring need to be fixed firmly, and make sure all wirings are secured.

### 3.2.1 Basic Connection Diagram

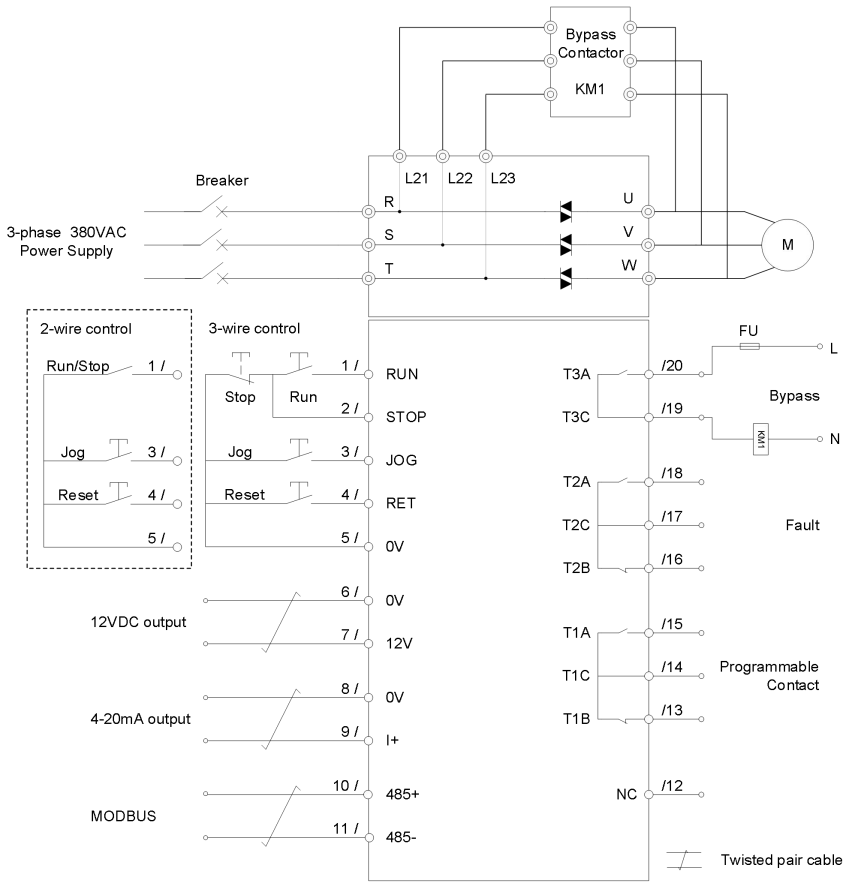


Figure 3.2 Basic Connection Diagram

### 3.2.2 Power Terminal Block

Table 3.2 Power Terminal Block Description

| Terminal Block | Description   |
|----------------|---|
| R, S, T        | Terminals for connection of the power supply (380VAC, 50Hz) |
| U, V, W        | Motor terminals for connection of the induction motor       |

|   |   |
|---|---|
| L21, L22, L23   | Bypass terminals for connection of the bypass contactor |
| <p>★<b>Note:</b> If the motor turns in the incorrect direction upon energization, exchange two phases at the motor terminal box or at the output terminals of the soft starter or at the input terminals of the soft starter.</p> |   |

### 3.2.3 Control Terminal Block

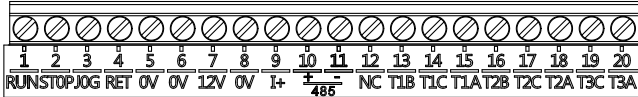


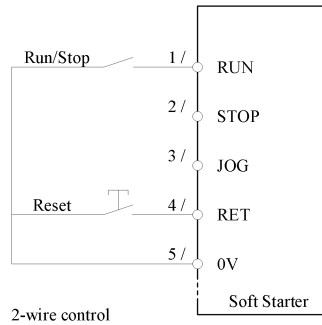
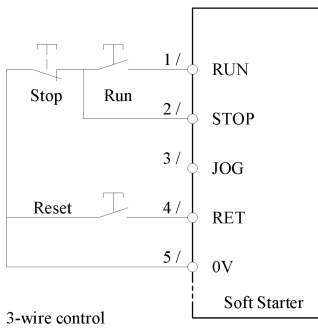
Figure 3.3 Layout of control terminals

Table 3.3 Control Terminal Block Description

| Terminal Block                | Function           | Description  |
|-------------------------------|--------------------|--|
| 1/ RUN                        | Run starter        | 2-wire control: state 1 = run, state 0 = stop<br>3-wire control: state 1 = run if STOP is at 1                                 |
| 2/ STOP                       | Stop starter       | 3-wire control: state 0 = stop   |
| 3/ JOG                        | Jog the motor      | A00 = jogging:<br>state 1=drive the motor with Jog voltage (A06)   |
| 4/ RET                        | Fault Reset        | state 1 = reset a trip on the soft starter.  |
| 5/ 0V                         | Logic input Common | -  |
| 6/ 0V<br>7/ 12V               | 12VDC output       | +12V ± 25%, 100 mA   |
| 8/ 0V<br>9/ I+                | Analog output      | 4-20mA, max. load impedance 400Ω<br>20mA = 2* (Soft starter rated current)   |
| 10/ 485+<br>11/ 485-          | Modbus RTU         | RS485+: A<br>RS485-: B   |
| 12/ NC                        | Null               | No function definition   |
| 13/ T1B<br>14/ T1C<br>15/ T1A | Programmable realy | T1A-T1C: Normally open (N/O) contact,<br>5A@250VAV, 5A@30VDC<br>T1B-T1C: Normally closed (N/C) contact,<br>3A@250VAV, 3A@30VDC |

Table 3.3 Control Terminal Block Description (continued)

| Terminal Block                | Function     | Description  |
|-------------------------------|--------------|--|
| 16/ T2B<br>17/ T2C<br>18/ T2A | Fault relay  | T2A-T2C: Normally open (N/O) contact, 5A@250VAV, 5A@30VDC<br>T2B-T2C: Normally closed (N/C) contact, 3A@250VAV, 3A@30VDC |
| 19/ T3C<br>20/ T3A            | Bypass relay | T3A-T3C: Normally open (N/O) contact, 8A@250VAV  |



(a) 3-Wire Control Connection

(b) 2-Wire Control Connection

Figure 3.4 Comparison of 3-wire and 2-wire control



# 4. Operation

## 4.1 Human-Machine Interface (HMI)

The Starter utilizes a HMI that allows the user to operate the starter. It includes an easy-to-read display and keypad to scroll through the parameters. The HMI allows the user to control the starter (run, stop, and reset), modify control parameters, enable or disable protections, set system variances, set communication variables, monitor system parameters such as line voltages and currents and access the fault queue.

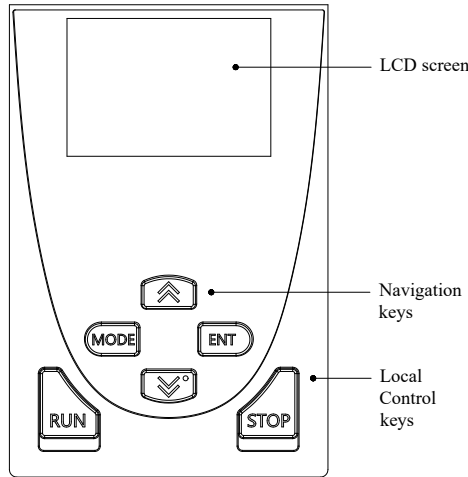


Figure 4.1 Human-Machine Interface (HMI) Front View

Table 4.1 Basic Functions of the LCD screen and Keys

| Unit       | Description   |
|------------|---|
| LCD screen | 4-line display for status and programming details.  |
| MODE       | Selects the display between monitoring, setting and fault history.<br>Exits the menu or parameter, or cancels a parameter change. |

|      |  |
|------|--|
| ⏪    | Scroll to the next or previous menu or parameter.        |
| ⏩    | Change the setting of the current parameter.             |
| ENT  | Enters a menu or parameter, or saves a parameter change. |
| RUN  | Starts the motor.  |
| STOP | Stops the motor, and resets a trip.                      |

## 4.2 Operation

### 4.2.1 Display modes

There are three display modes: the monitoring mode, the programming mode, and the fault history mode. Press the [MODE] key to switch between the display modes.

On power up, the monitoring mode is shown by default.

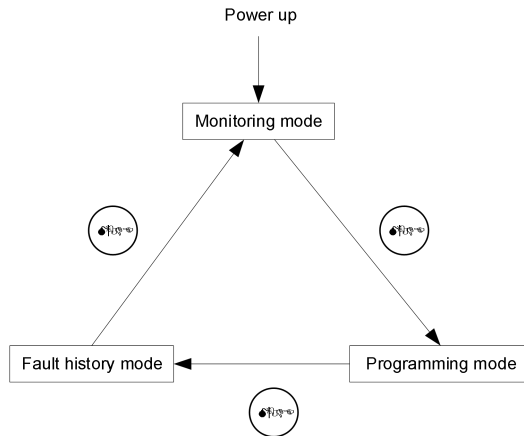


Figure 4.2 Display modes

### 4.2.2 Monitoring mode

The soft start operation can be divided into 5 states: Ready, Start, Bypass, Soft Stop and Fault. In monitoring mode, the screens show the status and operating information in each state (See figure 4.3).

On power up, the Ready screen (Figure 4.3(a)) is shown by default.

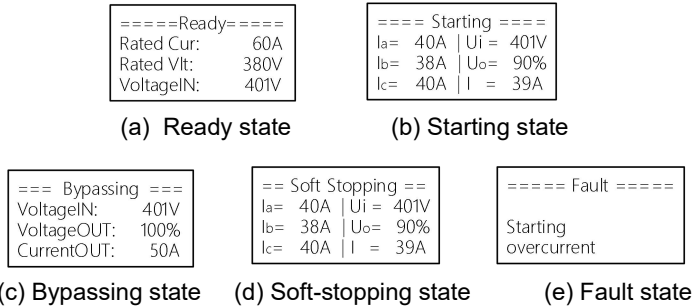
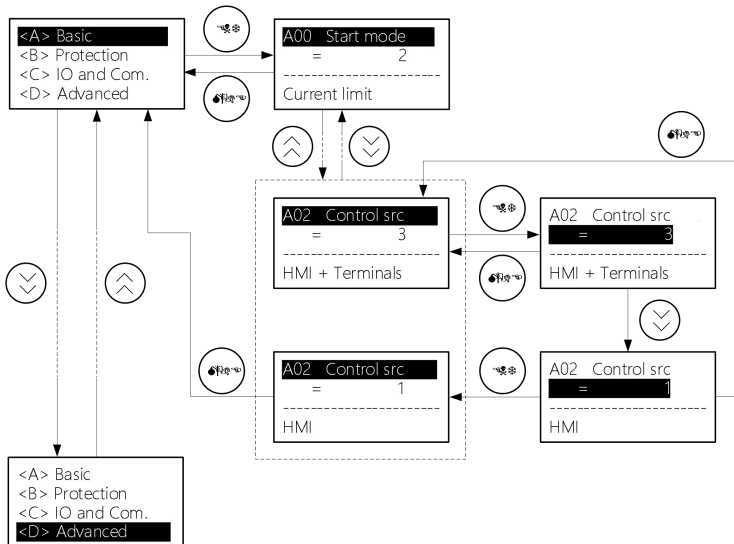


Figure 4.3 Monitoring mode screens

**Note:** The fault screen automatically appears when a fault condition is detected.

### 4.2.3 Programming mode

To open the Programming Menu, press the [MODE] key while viewing the monitoring screens. The programming mode allow viewing and changing all programmable parameters that control how the soft starter operates. See figure 4.4.



## Figure 4.4 Menu Navigation

### 4.2.4 Fault history mode

The starter stores information on the 5 latest faults. Three of the latest faults are displayed in the fault history, See Figure 4.5.

```
*** Fault History ***  
1st: Starting OC  
2nd: Cur Imbal  
3rd: No error
```

Figure 4.5 Fault history screen

In the figure above:

- 1st -- The most recent fault stored in the fault history.
- 2nd -- Second most recent fault.
- 3rd -- Third most recent fault.

# 5. Parameter listing and descriptions

## 5.1 Parameter List

| Basic menu |  |  |         |      |
|------------|--|--|---------|------|
| Code       | Name                                   | Range  | Default | User |
| A00*<br>1  | Start mode                             | 1: Voltage ramp<br>2: Current limit<br>3: Jogging<br>4: Current ramp<br>5: Voltage ramp with current limit<br>6: Voltage kick start      | 1       |      |
| A01*<br>1  | Stop mode                              | 1: Freewheel stop (Coast)<br>2: Voltage ramp   | 1       |      |
| A02*<br>2  | Control src /<br>Control source        | 1: HMI<br>2: Terminals<br>3: HMI + Terminals<br>4: Network<br>5: HMI + Network<br>6: Terminals + Network<br>7: HMI + Terminals + Network | 7       |      |
| A03        | Init voltage/<br>Initial voltage       | 0-80%  | 30%     |      |
| A04        | VltRampTime/<br>Voltage ramp<br>time   | 1-120 s  | 30 s    |      |
| A05        | Cur limit Lv/<br>Current limit level   | 50-500%  | 320%    |      |
| A06        | Jog voltage                            | 0-80%  | 30%     |      |
| A07        | Cur Ramp Lvl/<br>Current ramp<br>level | 10-400%  | 300%    |      |
| A08        | CurRampTime/<br>Current ramp<br>time   | 0-120 s  | 20 s    |      |
| A09        | Kick level/<br>Kick start level        | 0-80%  | 0%      |      |

| Code | Name                              | Range  | Default | User |
|------|-----------------------------------|--|---------|------|
| A10  | Kick time/<br>Kick start time     | 0-2000 ms                                      | 0 ms    |      |
| A11  | Start delay                       | 0-999 s  | 0 s     |      |
| A12  | StopRampTime/<br>Stop ramp time   | 0-60 s   | 0 s     |      |
| A99  | Param Reset/<br>Reset to defaults | 0: None<br>1: Reset to defaults<br>2: Reserved | 0       |      |

★**Note:** Additional details on the start/stop mode can be found in section 5.2

★**Note:** The RUN command can't be initiated through a network command, or the RUN key on the HMI when parameter A02 is set to 3/6/7, and terminal 2 (STOP) is open.

| Protection menu |   |                            |                |      |
|-----------------|---|----------------------------|----------------|------|
| Code            | Name                                      | Range                      | Default        | User |
| B00★<br>1       | Motor FLA/<br>Motor rated current         | (50%~100%) *I <sub>N</sub> | I <sub>N</sub> |      |
| B01             | OC Lvl (S)/<br>Starting overcurrent level | 400-600%                   | 450%           |      |
| B02             | OC Lvl (R)/<br>Running overcurrent level  | 20-400%                    | 200%           |      |
| B03             | OL Class (S)<br>Starting overload class   | 1-6                        | 5              |      |
| B04             | OL Class (R)<br>Running overload class    | 1-6                        | 2              |      |
| B05             | Cur Imbal Lvl/<br>Current imbalance level | 5-150%                     | 40%            |      |
| B06             | Over Vlt Lvl/<br>Overvoltage level        | 380-1500 V                 | 450 V          |      |
| B07             | Undr Vlt Lvl<br>Undervoltage level        | 100-380 V                  | 300 V          |      |
| B08             | MaxStartTime/<br>Excessive starting time  | 5-200 s                    | 70 s           |      |

★**Note:** I<sub>N</sub> is a shorthand notation for soft starter rated current.

| I/O and Communication menu  |   |   |         |      |
|---|---|---|---------|------|
| Code  | Name  | Range   | Default | User |
| C01*1   | T1 Config/<br>T1 configuration<br>(T1A-T1B-T1C) | 1: Ready      2: Fault<br>3: Reserved    4: Starting<br>5: Bypassing<br>6: Soft stopping<br>7: Running (motor powered)<br>8: Power-on | 7       |      |
| C03*2   | Modbus Addr. /<br>Modbus address                | 1-63  | 1       |      |
| C04*2   | Mdbus BdRate/<br>Modbus baud rate               | 1: 1200      2: 2400<br>3: 4800      4: 9600<br>5: 19200  | 4       |      |
| <p>★<b>Note:</b> Additional details on the T1 configuration can be found in section 5.4.</p> <p>★<b>Note:</b> The starter provides only a Modbus RTU to support remote communication. The data format is 8-N-1 (8 Data bits, No Parity, 1 Stop bit), Modbus address and baud rate are set individually in parameters C03 and C04.</p> |   |   |         |      |

| Advanced menu |  |                     |                    |      |
|---------------|--|---------------------|--------------------|------|
| Code          | Name                                       | Range               | Default            | User |
| D01           | Starter FLA/<br>Soft starter rated current | Immutable/Only Read | Model<br>dependant |      |
| D02           | Current CAL. /<br>Current calibration      | 5-500% (Only Read)  |                    |      |
| D03           | Voltage CAL. /<br>Voltage calibration      | 5-500% (Only Read)  |                    |      |
| D04           | Reserved                                   | -                   | -                  |      |
| D05           | Reserved                                   | -                   | -                  |      |
| D06           | Reserved                                   | -                   | -                  |      |
| D99           | Version                                    | -                   | -                  |      |

## 5.2 Start/Stop Options

### 5.2.1 Voltage ramp

The voltage ramp provides soft starting of a motor by increasing the voltage applied to motor from the Initial Voltage setting (A03) to full (100%) line voltage. When the Starter receives a start signal, it quickly increases the voltage to the Initial Voltage setting (A03). The Starter then controls the output voltage in a start ramp. The voltage ramp time (A04) sets the speed at which the voltage is increased. When the ramp reaches full line voltage, the starter quickly completes the voltage ramp and closes the bypass contactor(s), see Figure 5.1.

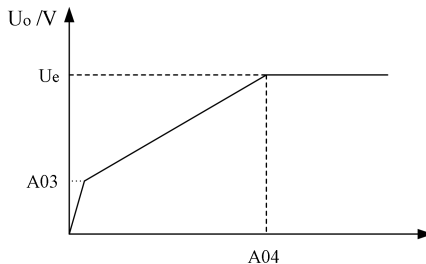


Figure 5.1 Voltage ramp

It should be noted that a lightly loaded motor takes less torque, and thus lower voltage and time, to accelerate to full speed. For this case the starter will go into bypass before the ramp reaches full voltage. In other words, the starter may go into bypass before the Soft Start Time has elapsed.

### 5.2.2 Current limit

This mode is typically used when it is necessary to limit the maximum current during start-up due to line power limitations or other considerations. During a Current Limit Start the starter applies a constant current to the motor. The level of current is set by the Current limit level parameter (A05). See below.



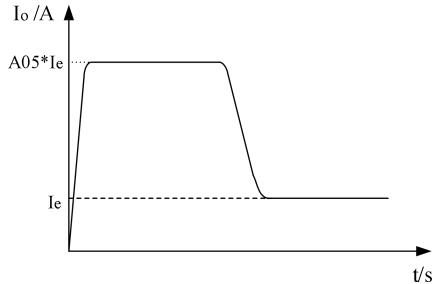


Figure 5.2 Current limit

★**Note:** Current Limit Starts are not recommended on variable torque load applications like fans and pumps.

★**Note:** Attempting starts with the Current Limit set to a value of 200% Rated Current ( $I_e$ ) or lower are not recommended as the motor may not develop adequate torque to accelerate properly.

### 5.2.3 Jogging

In the Jogging Profile, starter quickly increases the voltage to the set Jog voltage value (A06) when the JOG terminal is closed. After opening, the JOG input executes the deceleration via ramp, as long as this function is enabled in A01.

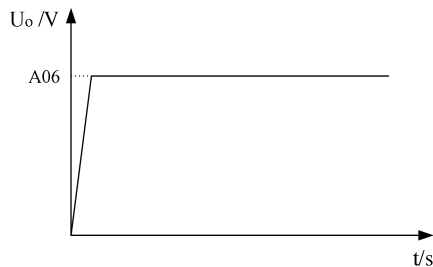


Figure 5.3 Jogging

The JOG function allows the motor to spin with a reduced torque, while someone/something (an operator, a PLC, etc) sends a digital signal to the Soft-Starter. It is used to allow alignment of the load or to assist servicing.

## 5.2.4 Current ramp

With current ramp starting, output voltage varies to provide a linear increase in current up to the Current ramp level (A07), and Current ramp time (A08) sets the speed of this linear current increase. The following figure shows the relationships of these different ramp settings.

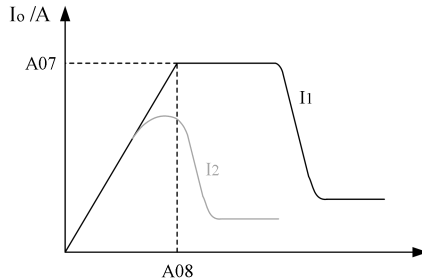


Figure 5.4 Current ramp

**★Note:** The motor may achieve full speed at any time during the current ramp. This means that the maximum current setting may not be reached. Therefore, the maximum current setting is the most current that could ever reach the motor, and not necessarily the maximum current that reaches the motor.

Current ramp starting can be useful for applications where:

- The load breaks away easily, but starting time must be extended (for example a centrifugal pump where pipeline pressure must build up slowly).
- The electricity supply is limited (for example a generator set), and a slower increase of load allows more time for the supply to respond.

## 5.2.5 Voltage ramp with current limit

Voltage Ramp with Current Limit works similarly to the Voltage ramp, except adds an adjustable maximum current output. Voltage is increased gradually until the Current limit level (A05) is reached, then held at this voltage level; When the motor current drops below the limit level the output voltage is automatically increased; This is repeated until the motor voltage reaches the full line voltage.

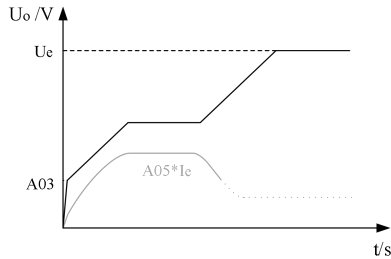


Figure 5.5 Voltage ramp with current limit

Voltage Ramp with Current Limit may be necessary in applications where the electrical power is limited.

Examples would be:

- portable or emergency generator supplies
- utility power near the end of a transmission line
- utility starting power demand restrictions.

Using Current Limit will override the Ramp Time setting if necessary, so use this feature when acceleration time is not critical.

### 5.2.6 Voltage kick start

Voltage kick start applies a pulse of voltage to the motor before the ramp begins.

The voltage pulse provides an initial boost in torque to overcome the static friction or high inertial loads common in some applications. The level of voltage boost is set by the Kick start level parameter (A09) and the duration of the “kick” is set by the Kick start time (A10).

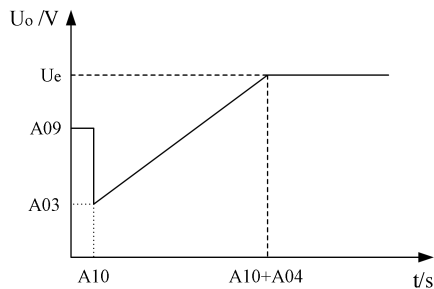


Figure 5.6 Voltage kick start

Voltage kick start is only useful on motor loads that are hard to get rotating but then are much easier to move once they are rotating. An example of a load that is hard to get rotating is a ball mill. The ball mill requires a high torque to get it to rotate the first quarter turn ( $90^\circ$ ). Once the ball mill is past  $90^\circ$  of rotation, the material inside begins tumbling and it is easier to turn.

### 5.2.7 Soft stop (Voltage ramp)

The Soft stop is used for applications that require a controlled (ramp) extended stop. It is designed for high frictional loads that tend to stop suddenly when voltage to the motor is removed. During Soft Stop the voltage is ramped to zero in the time set by the Stop ramp time parameter (A12).

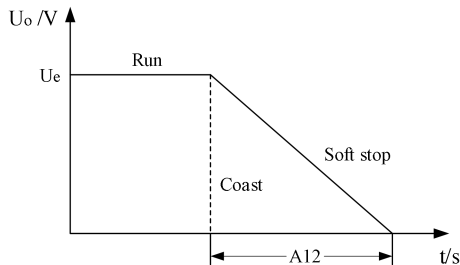


Figure 5.7 Soft stop

Freewheel stop (Coast): When the STOP command is initiated, the bypass contactor is opened, and no voltage is applied to the motor by the starter.

## 5.3 Motor overload protection

The starter contains an advanced  $I^2t$  electronic motor overload (OL) protection function. It is designed to protect the motor and power wiring against overheating caused by operating at excessive current levels for extended periods of time. Separate overload classes can be programmed for acceleration and for normal running operation. These classes are easily configured through parameters Starting overload class (B03) and Running overload class (B04). The available overload classes are based on the trip time when operating at 600% of rated motor current. For example, a Class 2 overload trips in 3 seconds

when the motor is operating at 600% rated current; a Class 5 overload trips in 15 seconds when the motor is operating at 600% rated current. For details, see Table 5.1 and Figure 5.8.

Table 5.1 Overload protection classes (The recovery time is 180s)

| Class \ Current | 6le | 5le | 4le | 3le | 2le  | 1.5le | 1.2le | 1.05le |
|-----------------|-----|-----|-----|-----|------|-------|-------|--------|
| 1               | 1s  | 3s  | 6s  | 8s  | 10s  | 15s   | 150s  | 3600s  |
| 2               | 3s  | 8s  | 12s | 16s | 20s  | 30s   | 300s  | 3600s  |
| 3               | 6s  | 15s | 22s | 30s | 40s  | 60s   | 350s  | 3600s  |
| 4               | 10s | 22s | 35s | 48s | 60s  | 90s   | 400s  | 3600s  |
| 5               | 15s | 35s | 55s | 75s | 90s  | 120s  | 450s  | 3600s  |
| 6               | 20s | 45s | 70s | 95s | 120s | 150s  | 500s  | 3600s  |

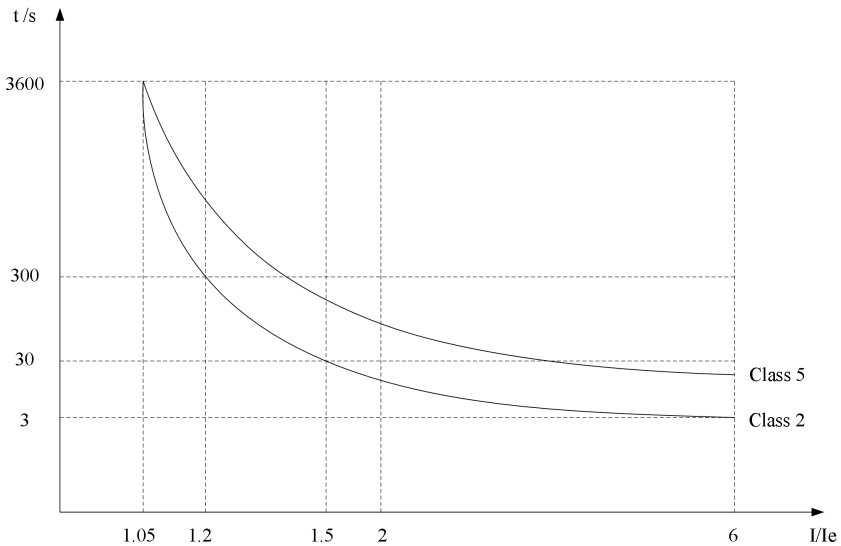


Figure 5.8 Overload Curves

## 5.4 Relay T1 configuration

| Code | Name                         | Range | Default |
|------|------------------------------|-------|---------|
| C01  | T1 configuration/T1A-T1B-T1C | 0~8   | 7       |

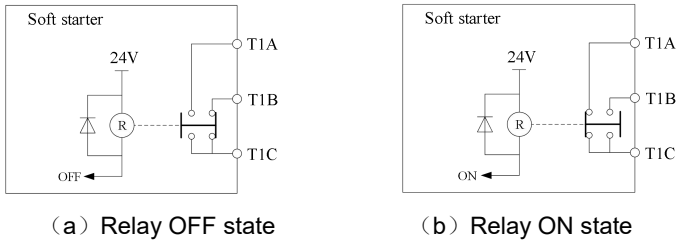


Figure 5.8 Relay states

Table 5.2 T1 configuration options

| C01 setting                   | Relay action | Soft starter states                       |
|-------------------------------|--------------|---|
| 1: Ready                      | OFF          | Starting, Bypassing, Soft stopping, Fault |
|                               | ON           | Ready/Standby                             |
| 2: Fault                      | OFF          | No Fault                                  |
|                               | ON           | Fault                                     |
| 3: Reserved                   | OFF          | -   |
|                               | ON           | -   |
| 4: Starting                   | OFF          | Ready, Bypassing, Soft stopping, Fault    |
|                               | ON           | Starting                                  |
| 5: Bypassing                  | OFF          | Ready, Starting, Soft stopping, Fault     |
|                               | ON           | Bypassing                                 |
| 6: Soft stopping              | OFF          | Ready, Starting, Bypassing, Fault         |
|                               | ON           | Soft stopping                             |
| 7: Running<br>(Motor powered) | OFF          | Ready, Fault                              |
|                               | ON           | Starting, Bypassing, Soft stopping        |
| 8: Power-on                   | OFF          | Power-off                                 |
|                               | ON           | Power-on (including Fault)                |

# 6. Start-up and Maintenance

## 6.1 Power-up

### Caution:

- Only qualified personnel familiar with this equipment are to perform work described in this set of instructions.
- Perform such work only after reading and understanding all of the instructions contained in this bulletin.
- Ensure that the installation complies with the appropriate local regulations.
- Turn off all power before working on or inside equipment.
- Before performing visual inspections, tests, or maintenance on the equipment, disconnect all sources of electric power.
- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices.
- Replace all devices, doors, and covers before turning on power to this equipment.
- Leakage current may occur from the SCRs when a 3-phase mains supply is connected. Full voltage can be detected if no motor is connected.

**Failure to follow these instructions will result in death or serious injury.**

Before applying power to the soft start, perform the following checks on the equipment:

- (1) Supply voltage matches the rated supply voltage of the unit.
- (2) The starter iutput terminals R, S, and T are connected to the incoming AC power wires from the power disconnect and/or protection devices.
- (3) Horsepower and current ratings of the motor and starter have the same rating or the starter has a higher rating.
- (4) Motor leads are connected to the starter output terminals U, V, and W.
- (5) The bypass contactor terminals are connected as shown in figure 3.2 in section3.2.1.
- (6) Appropriate control connections have been made.

(7) The motor area and equipment area clear of personnel and parts before start-up.

After the Soft-Starter has been prepared it can now be powered-up.

## 6.2 Start-up

### Caution:

- Turn off all power before working on or inside equipment.
- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices.
- Replace all devices, doors, and covers before turning on power to this equipment.
- No more than 6 loaded starts per hour.

**Failure to follow these instructions will result in death or serious injury.**

After all power and control connections have been made and you have read and understood the different operating modes and protection features of the soft starter, perform the starting procedure for your application.

- (1) set the Operation and Protection parameters for your application. In many cases, only the Motor rated current parameter (B00) requires adjustment to the proper value, and all other parameters may be used with the default values for the initial Start.
- (2) Apply the start command to the starter.
- (3) The motor should just begin to rotate when start command is applied and reach Ramp End in a minimum starting time. The control is properly set if the motor starts smoothly when power is applied and comes to speed as quickly as possible.
- (4) If the direction of rotation of the motor is not correct, switch OFF the Soft-Starter and change two output cables of the Soft-Starter.
- (5) If the motor decelerates or stops during the acceleration period, press the stop button immediately and open the isolation means (disconnecter).
- (6) If the unit does not follow this operational sequence, refer to Section 7 “Troubleshooting”.



## 6.3 Maintenance

### Caution:

- Disconnect always the supply voltage before attempting to service any electric component of the Soft-Starter.

Even after switching OFF the Soft-Starter, during a certain time high voltages may be present. Thus wait 3 minutes to allow a complete discharge of the power capacitors.

Always connect the equipment frame to the grounding (P.E) at the suitable point.

- The electronic boards are fitted with components sensitive to electrostatic discharges.

Never touch the components or connectors directly. If this is necessary, touch before on the metallic frame or use a suitable grounding bracelet.

- Never apply a high voltage test on the Soft-Starter.

If the motor needs to be meggered, remove the motor leads from the starter before conducting the test. Failure to comply may damage the SCRs and WILL damage the control board, which WILL NOT be replaced under warranty.

Maintenance performed on a regular basis will help ensure that the starter continues to operate reliably and safely. The frequency of maintenance depends upon the type of maintenance and the installation site's environment.

### **During Commissioning:**

- Torque all power connections during commissioning. This includes factory wired equipment.
- Check all of the control wiring in the package for loose connections.

### **One month after the starter has been put in operation:**

- Re-torque all power connections. This includes factory wired equipment.

### **After the first month of operation:**

- Re-torque all power connections every year.
- Clean any accumulated dust from the starter using a clean source of compressed air.

- Clean or replace any air vent filters on the starter every three months.

**NOTE:** If mechanical vibrations are present at the installation site, inspect the electrical connections more frequently.

# 7. Troubleshooting

This guide is intended to provide the information necessary to successfully troubleshoot issues that may occur during the operation, See Table 7.1.

Table 7.1 Fault indication

| Fault Display   | Possible Causes   | Solution  |
|---|---|---|
| Line Loss/<br>Line Loss on power-up★1                                     | <ul style="list-style-type: none"> <li>• High impedance line connection</li> <li>• Missing supply phase</li> <li>• Incoming 3-phase voltage instability</li> </ul>                                      | <ul style="list-style-type: none"> <li>• Check for line and load loose connections</li> <li>• Check for open line (for example, blown fuse)</li> <li>• Verify power quality</li> </ul>          |
| Phase Loss  |   |   |
| Starting OC/<br>Starting Overcurrent                                      | <ul style="list-style-type: none"> <li>• Starting parameters are not matched to the application</li> <li>• Insufficient power capacity</li> </ul>   | <ul style="list-style-type: none"> <li>• Adjust the starting parameters, for example: A03, A04, A05.</li> <li>• Increase the power capacity</li> </ul>  |
| Running OC/<br>Running Overcurrent  | <ul style="list-style-type: none"> <li>• Instantaneous Overload</li> </ul>  | <ul style="list-style-type: none"> <li>• Lighten the load on the motor</li> <li>• Adjust the overload class</li> </ul>  |
| Starting OL/<br>Starting Overload   | <ul style="list-style-type: none"> <li>• Motor overloaded</li> <li>• Overload parameters are not matched to the application</li> <li>• Current sampling fault</li> </ul>                                | <ul style="list-style-type: none"> <li>• Lighten the load on the motor</li> <li>• Adjust the overload class</li> <li>• Check the motor current and monitoring value</li> </ul>                  |
| Running OL/<br>Running Overload   |   |   |
| Cur Imbal/<br>Current Imbalance   | <ul style="list-style-type: none"> <li>• Incoming voltage imbalance</li> <li>• Loss of load side power wiring</li> <li>• Motor failure</li> <li>• Failed power or control module</li> </ul>             | <ul style="list-style-type: none"> <li>• Check power system</li> <li>• Check all load side power connections and motor windings</li> <li>• Check power or control module</li> </ul>             |
| SCR Overheat  | <ul style="list-style-type: none"> <li>• Controller ventilation blocked</li> <li>• Controller duty cycle exceeded</li> <li>• Ambient temperature limit exceeded</li> <li>• Failed thermistor</li> </ul> | <ul style="list-style-type: none"> <li>• Check for proper controller ventilation</li> <li>• Check application-appropriate duty cycle</li> <li>• Provide external cooling</li> </ul>             |
| StartTimeout/<br>Excess Start Time  | <ul style="list-style-type: none"> <li>• Starting parameters are not matched to the application</li> <li>• Motor overloaded</li> <li>• Insufficient power capacity</li> </ul>                           | <ul style="list-style-type: none"> <li>• Adjust the starting parameters, for example: A03, A04, A05.</li> <li>• Lighten the load on the motor</li> <li>• Increase the power capacity</li> </ul> |
| <p>★Note: To clear the fault, repower the drive and activate a reset.</p> |   |   |

# APPENDIX A: Modbus services

The starter provides only a Modbus RTU to support remote communication. The data format is 8-N-1 (8 Data bits, No Parity, 1 Stop bit), Modbus address and baud rate are set individually in parameters C03, C04.

## A1 Modbus-RTU Frame

The Modbus RTU frame contains no message header byte, nor end of message bytes.

It is defined as follows:

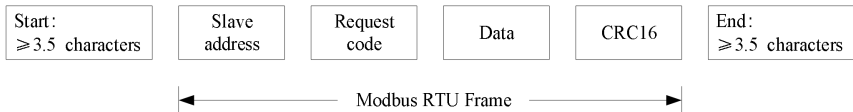


Figure A.1 Modbus RTU Frame

The data is transmitted in binary code.

CRC16: cyclic redundancy check parameter.

The end of the frame is detected on a silence greater than or equal to 3.5 characters.

Table A.1 Modbus RTU Frame

| No. | Name          | Description  |
|-----|---------------|--|
| 1   | Slave address | <ul style="list-style-type: none"> <li>The Modbus address can be configured from 1 to 63.</li> <li>Address 0 coded in a request sent by the master is reserved for broadcasting. The starter drives take account of the request, but do not respond to it.</li> </ul>  |
| 2   | Request code  | <ul style="list-style-type: none"> <li>The starter supports the following Modbus functions.               <ol style="list-style-type: none"> <li>03H: Read N output words.</li> <li>10H: Write N output words.</li> </ol> </li> </ul>  |
| 3   | Data          | <ul style="list-style-type: none"> <li>The data field of messages sent from a master to slave devices contains additional information which the slave must use to take the action defined by the function code.</li> <li>If no error occurs, the data field of a response from a slave to a master contains the data requested. If an error occurs, the field contains an exception code.</li> </ul> |

|   |       |   |
|---|-------|---|
| 4 | CRC16 | <ul style="list-style-type: none"> <li>The receiving device recalculates a CRC during receipt of the message, and compares the calculated value to the actual value it received in the CRC field. If the two values are not equal, an error results.</li> </ul> |
|---|-------|---|

## A2 Modbus functions available

Note: Hi = high order byte, Lo = low order byte.

### A2.1 Read N output words: Function 0x03

#### 1. Request

| Slave address | Function code | No. of first word |    | Number of words |    | CRC16   |    |
|---------------|---------------|-------------------|----|-----------------|----|---------|----|
| 1 byte        | 1 byte        | 2 bytes           |    | 2 bytes         |    | 2 bytes |    |
|               |               | Hi                | Lo | Hi              | Lo | Lo      | Hi |
|               | 03H           |                   |    | N               |    |         |    |

#### 2. Response

| Slave address | Function code | Number of bytes read | word value      |     |      |    | CRC16   |    |
|---------------|---------------|----------------------|-----------------|-----|------|----|---------|----|
| 1 byte        | 1 byte        | 1 byte               | 2*N bytes       |     |      |    | 2 bytes |    |
|               |               |                      | 1 <sup>st</sup> | ... | Last |    | Lo      | Hi |
|               | 03H           | 2*N                  | Hi              | Lo  | ...  | Hi | Lo      |    |

#### 3. Error response

| Slave address | Function code | Exception code | CRC16   |  |    |  |
|---------------|---------------|----------------|---------|--|----|--|
| 1 byte        | 1 byte        | 1 byte         | 2 bytes |  |    |  |
|               |               |                | Lo      |  | Hi |  |
|               | 83H           |                |         |  |    |  |

4. Example: Use function 3 to read soft-starter status

Request: 01 03 10 2A 00 01 A1 02

Response: 01 03 02 00 01 79 84 (status = soft starting)

Error response: 01 83 02 C0 F1 (if No. of first word =0x002A in request frame)

## A2.2 Write N output words: Function 0x10

1. Request

| Slave add. | Function code | No. of first word |    | Number of words |    | Number of bytes | 1 <sup>st</sup> word |    | ... | Last word |    | CRC16   |    |
|------------|---------------|-------------------|----|-----------------|----|-----------------|----------------------|----|-----|-----------|----|---------|----|
| 1 byte     | 1 byte        | 2 bytes           |    | 2 bytes         |    | 1 byte          | 2 bytes              |    | ... | 2 bytes   |    | 2 bytes |    |
|            |               | Hi                | Lo | Hi              | Lo |                 | Hi                   | Lo | ... | Hi        | Lo | Lo      | Hi |
|            | 10H           |                   |    |                 |    |                 |                      |    | ... |           |    |         |    |

2. Response

| Slave address | Function code | No. of first word |    | Number of words |    | CRC16   |    |
|---------------|---------------|-------------------|----|-----------------|----|---------|----|
| 1 byte        | 1 byte        | 2 bytes           |    | 2 bytes         |    | 2 bytes |    |
|               |               | Hi                | Lo | Hi              | Lo | Lo      | Hi |
|               | 10H           |                   |    |                 |    |         |    |

3. Error response

| Slave address | Function code | Exception code | CRC16   |  |    |  |
|---------------|---------------|----------------|---------|--|----|--|
| 1 byte        | 1 byte        | 1 byte         | 2 bytes |  |    |  |
|               |               |                | Lo      |  | Hi |  |
|               | 90H           |                |         |  |    |  |

4. Example: Write value 0x0040 to word 0x1028 on slave 1

Request: 01 10 10 28 00 01 02 00 40 B0 49 (initiate the run command)

Response: 01 10 10 28 00 01 85 01

Error response: 01 90 02 CD C1 (if No. of first word =0x0028 in request frame)

### A2.3 Parameter list

| Comm. No. | Name                       | Range  | Units | Access |
|-----------|----------------------------|--|-------|--------|
| 0x1000    | Control source             | 1: HMI<br>2: Terminals<br>3: HMI + Terminals<br>4: Network<br>5: HMI + Network<br>6: Terminals + Network<br>7: HMI + Terminals + Network |       | R/W    |
| 0x1001    | Start mode                 | 1: Voltage ramp<br>2: Current limit<br>3: Jogging<br>4: Current ramp<br>5: Voltage ramp with current limit<br>6: Voltage kick start      |       | R/W    |
| 0x1002    | Stop mode                  | 1: Freewheel stop (Coast)<br>2: Voltage ramp   |       | R/W    |
| 0x1003    | Soft starter rated current | Immutable/Only Read  | A     | R      |
| 0x1004    | Motor rated current        | (50~100%)*(starter rated current)  | A     | R/W    |
| 0x1005    | Current limit level        | 50-500   | %     | R/W    |
| 0x1006    | Initial voltage            | 0-80   | %     | R/W    |
| 0x1007    | Voltage ramp time          | 1-120  | s     | R/W    |
| 0x1008    | Jog voltage                | 0-80   | %     | R/W    |
| 0x1009    | Kick start level           | 0-80   | %     | R/W    |

| Comm. No. | Name                          | Range   | Units | Access |
|-----------|-------------------------------|---|-------|--------|
| 0x100A    | Kick start time               | 0-2000  | ms    | R/W    |
| 0x100B    | Current ramp level            | 10-400  | %     | R/W    |
| 0x100C    | Current ramp time             | 0-120   | s     | R/W    |
| 0x100D    | Stop ramp time                | 0-60  | s     | R/W    |
| 0x100E    | Reserved                      | -   | -     | R      |
| 0x100F    | Current regulation rate       | 5-500   | %     | R      |
| 0x1010    | Voltage regulation rate       | 5-500   | %     | R      |
| 0x1011    | Starting overcurrent level    | 400-600   | %     | R/W    |
| 0x1012    | Running overcurrent level     | 20-400  | %     | R/W    |
| 0x1013    | Starting overload class       | 1-6   | 级     | R/W    |
| 0x1014    | Running overload class        | 1-6   | 级     | R/W    |
| 0x1015    | Current imbalance level       | 5-150   | %     | R/W    |
| 0x1016    | Reserved                      | -   | -     | -      |
| 0x1017    | Overvoltage level             | 380-1500  | V     | R/W    |
| 0x1018    | Undervoltage level            | 100-380   | V     | R/W    |
| 0x1019    | T1 configuration /T1A-T1B-T1C | 1: Ready      2: Fault<br>3: Reserved    4: Starting<br>5: Bypassing<br>6: Soft stopping<br>7: Running (motor powered)<br>8: Power-on |       | R/W    |
| 0x101A    | Start delay                   | 0-999 s   | s     | R/W    |
| 0x101B    | Modbus address                | 1-63  |       | R/W    |
| 0x101C    | Modbus baud rate              | 1: 1200      2: 2400<br>3: 4800      4: 9600<br>5: 19200  |       | R/W    |



| Comm. No. | Name                     | Range   | Units | Access |
|-----------|--------------------------|---|-------|--------|
| 0x1028    | Control word             | Bit0-bit4: Reserved<br>Bit5: Fault reset<br>Bit6: Run<br>Bit7: Stop<br>Bit8-bit15: Reserved<br>Note: 1 = Active, 0 = Inactive   |       | W      |
| 0x102A    | Status word              | 0: Ready      1: Starting<br>2: Bypassing 3: Soft<br>stopping<br>4: Reserved   5: Fault   |       | R      |
| 0x102B    | Average line current     |   | A     | R      |
| 0x102C    | Line current in phase A  |   | A     | R      |
| 0x102D    | Line current in phase B  |   | A     | R      |
| 0x102E    | Line current in phase C  |   | A     | R      |
| 0x102F    | Line voltage             |   | V     | R      |
| 0x1034    | The most recent fault    | 0: No Fault<br>1: Line loss on power-up<br>2: Phase Loss<br>3: Starting Overcurrent<br>4: Running Overcurrent<br>5: Starting Overload<br>6: Running Overload<br>7: Current Imbalance<br>8: SCR Overheat<br>9: Overvoltage<br>10: Undervoltage |       | R      |
| 0x1035    | Second most recent fault | 11-13: Reserved<br>14: SCR breakdown  |       | R      |
| 0x1036    | Third most recent fault  | 15: Internal fault  |       | R      |
| 0x1037    | Fourth most recent fault | Note: Please ignore the high byte when reading fault records.   |       | R      |
| 0x1038    | Fifth most recent fault  |   |       | R      |





